

Exchanges: Affective Language

Statements

I feel very proud of the way you...

I feel disappointed/ unhappy about what just happened

I feel let down that ... has happened

I felt sad when I heard...

I feel hurt that ... happened in our class...

Questions

How do you feel about what I've just said?

How do you think feels about what happened?

How do you feel about this?

How do you feel now about what happened?

What do you feel needs to happen next?

Respectful?

Fair & Firm?

Restorative?

What happened?
What else happened?
What were you thinking about when....happened?
And now....



Who has been affected by what happened?
How has been affected?
Has anyone else been affected?



What needs to happen next?
What do you need to do to make..... feel better
What can you do to make things right?

Advice

Take a moment to consider your course of action
Explain what will happen
Those affected need to be involved in the process
Stand or sit in a circle

Advice

Stay calm
Focus on the structure of the conversation
Listen and Listen again
Be Fair and Firm

Avoid

Asking WHY?
Giving your opinion
Losing your temper
Thinking you already know what happened

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